

2018 STRATEGIC PLAN

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arapahoelibraries.org



ARAPAHOE
LIBRARIES
LET'S FIND OUT

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ADVISORY SERVICES

Libraries are in a unique position to offer patrons customized recommendations on what to read, watch, listen to and view as they discover the richness of our vast collection. Not only do people look to us for this type of help, but it is one of our offerings that sets us apart from our competitors and helps libraries remain relevant in the lives of those we serve. To increase awareness about our advisory services, Arapahoe Libraries will offer an expanded program of vetted and personalized recommendations on books, movies, music, e-resources and more. The result will be an increase in the quality and quantity of advisory interactions between patrons and staff.

CHAMPION FOR LIFELONG LEARNING

To live up to the promises made to our constituents in the 2015 election, Arapahoe Libraries will serve as a champion for lifelong learning. We will provide updated books, technology and research materials so that our community is enriched by these resources. We will provide literacy-based programs and work with parents and caregivers to ensure our youngest patrons have a strong foundation in literacy and are school-ready. We will increase services for our aging population and provide a link to the outside world for our patrons who cannot visit the library in person. We will provide lifelong educational opportunities, support and training to help our patrons and the community grow in literacy skills, including cultural literacy and technological literacy.

COMMUNITY ENGAGEMENT AND LISTENING

In order to elevate Arapahoe Libraries as a leader and agent for change in the communities we serve, we will engage in a collaborative listening campaign. Arapahoe Libraries will seek opportunities to participate in community conversations for feedback about local issues beyond library matters. In addition, grass-roots research methods will reveal which library services and resources our community perceives as essential to help inform future strategic plan initiatives and activities. Arapahoe Libraries also will partner with outside organizations and entities with common goals to provide more robust services to our patrons.

INCLUSIVITY

A portion of our "Who We Are" statement reads, "We're embracing all by bestowing deep respect upon everyone with whom we cross paths." In the spirit of deeply respecting the diverse community of which we are a part, Arapahoe Libraries will offer an inclusive and welcoming environment to all members of our community by collaborating with various groups to offer services and staff that reflect diverse backgrounds and interests. To be more intentional in keeping these values in the forefront of everything we do – both internally and externally – we will develop an inclusivity vision statement and implementation plan. In 2018, the implementation plan will include the following six components: definition of inclusivity as it relates to Arapahoe Libraries, needs assessment, vision statement, goals, delegation of responsibilities and a statement of accountability.

SPACE

Libraries play an integral role in the lives of our patrons by offering places for gathering, socializing, conducting business, learning and connecting. In the age of ubiquitous screens and social media, the library offers a collaborate space for human connection, and a way to connect with innumerable resources and support. To meet this great need, in addition to featuring our robust materials collection, Arapahoe Libraries will also further adapt library spaces to accommodate community gatherings, areas to collaborate and places to create. We will also look outside of our walls to how we can bring the library experience to the community.