

REMOTE LIBRARY SERVICES

Arapahoe Libraries will continue to deliver services in a manner that does not require face-to-face contact. Digital delivery is an important modality, and we will be mindful of promoting digital inclusion. By digital inclusion, we will explore alternate services that increase our community's digital capacity, and we will create services accessible to those who do not have access to digital tools or whose access is limited.



EQUITY

In this challenging time of social change, we must embrace all members of our community, patrons and team members, for their uniqueness and value, based on their lived experiences. As an institution dedicated to providing information and opportunity, we will provide resources to help inform and positively impact our community members by nurturing inclusion, diversity and equity in all aspects of our service. In the spirit of inclusion, we recognize the difference between equality and equity. Equitable service is our ultimate goal and the basis of how our organization advocates for justice in the communities we serve. This will mean that policies, systems, services and offerings will be examined through an equity lens and changes made as needed. Creating the equity lens that will be considered for all actions we take moving forward will be the focus for 2022.

SERVICE TO PATRONS

Provide a patron experience where we can offer the most robust array of services possible at the point of need in order to be the best public library for the communities we serve. We apply resources including staffing that can cover a wider array of in person services throughout the service area.



INNOVATION

Arapahoe Libraries will continue to develop an innovative mindset that embraces the opportunities that result from the new challenges we face. Using our best energy and spirit to experiment with new ideas, we recognize that the outcome may not be what we initially expected. The result of innovation is to embrace an experimental mindset.